

**Apply online at  
[www.compass.state.pa.us](http://www.compass.state.pa.us)**

Applications are also available at your  
local county assistance office.

**Statewide  
Toll-Free Hotline  
1-866-857-7095**

Philadelphia County - Call (215) 560-1583  
TDD for Hearing Impaired 1-800-451-5886

If you have a heating emergency and need to apply for a crisis grant,  
contact your local county assistance office (CAO).

A listing of CAOs can be found at:

[www.dhs.state.pa.us/foradults/heatingassistanceliheap](http://www.dhs.state.pa.us/foradults/heatingassistanceliheap)

In the following counties, contact the crisis contractor:

**Luzerne  
(800) 822-0359**

**Wyoming  
(570) 836-4090**

To get the number for your local CAO go to  
[http://www.dhs.state.pa.us/findfacilsandlocs/  
countyassistanceofficecontactinformation/index.htm](http://www.dhs.state.pa.us/findfacilsandlocs/countyassistanceofficecontactinformation/index.htm)  
or your local telephone directory.

#### Important Information about an Energy Assistance Program

ព័ត៌មានសំខាន់អំពីជំនួយលើថ្លៃ ភ្លើងនិងកំប្លោស (ENERGY ASSISTANCE PROGRAM) ។ Información importante sobre un programa de asistencia para el pago de energía

关于能源补助计划的重要消息 Thông báo quan trọng về chương trình trợ giúp năng lượng

Важная информация о программе помощи в оплате счетов за электро- энергию.

**If you need help paying  
your heating bills, or  
have a heating  
emergency...**

**LIHEAP**  
**May Be Able  
To Help You**



HSEA 18 7/15

## What is LIHEAP?

The Low-Income Home Energy Assistance Program (LIHEAP) helps low-income families pay their heating bills. LIHEAP is a grant. You do not have to repay it.

### To receive help...

- You don't have to be on public assistance
- You don't need to have an unpaid heating bill
- You can either rent or own your home

## How does LIHEAP work?

LIHEAP offers both cash and crisis grants. Families may apply for:

### Cash Grants

Cash grants help families pay their heating bills. The grant payment is sent directly to your utility company or fuel provider, and it will be credited on your bill. (In some cases, the check may be mailed to you directly.)

### Crisis Grants

Crisis grants may be available if you have an emergency situation and are in jeopardy of losing your heat.

Emergency situations include:

- Broken heating equipment or leaking lines that must be fixed or replaced
- Lack of fuel

- Termination of utility service
- Danger of being without fuel (less than a 15 day supply) or of having utility service terminated (received a notice that service will be shut off within the next 60 days)

If you have a heating emergency please call your local county assistance office.

## How do I apply?

- **Apply online at: [www.compass.state.pa.us](http://www.compass.state.pa.us)**
- Request an application by calling the Statewide LIHEAP Hotline at 1-866-857-7095 or TDD for the hearing impaired 1-800-451-5886
- Applications are available at your local county assistance office

### To apply, you will need

- Names of people in your household
- Dates of birth for all household members
- Social Security Numbers for all household members
- Proof of income for all household members
- A recent heating bill

## Who is eligible?

You may qualify for a LIHEAP grant if your income meets the following income guidelines:

### INCOME GUIDELINES

2015 - 2016 LIHEAP  
(For Homeowners and Renters)

Household Size	Maximum Income
1	\$ 17,655
2	\$ 23,895
3	\$ 30,135
4	\$ 36,375
5	\$ 42,615
6	\$ 48,855
7	\$ 55,095
8	\$ 61,335
9	\$ 67,575
10	\$ 73,815

Each Additional Person  
Add \$ 6,240

You will receive a written notice that will tell you if you qualify and the amount of your grant.